

# POWERFUL PHONE SOLUTION

A customisable business phone system with built-in chat and text messaging.



## Executive Summary

Combining the power of our phone systems with the cloud offers a fully customised solution for your business that is both easy to deploy and easy to use.

## Migrating to cloud PBX

Combining the security and quality of on-premises solutions with the flexibility and ease-of-use of modern communications.

Cloud PBX relies on cloud-based technology to use the internet to store and move data rather than hardware servers on-site. This allows you to eliminate both outdated desk phones and expensive hardware. Compared to a traditional PBX system, cloud PBX is an affordable option that offers everything in a single monthly cost without all the maintenance.

**Increase security, utilise remote data centres and opt-in to flexible plans.**

Give your employees freedom and flexibility to work from anywhere, while remaining productive and responsive.

## Voice Features

- Unlimited auto-attendants, phone numbers, extensions and queues
- Toll-free and vanity phone numbers
- Local and international dialing
- Phone number porting
- Auto-provision hardware phones
- Call recording
- Call forwarding
- Call filtering
- Caller ID
- Conference bridge
- Custom greetings, menus, wait announcements and music
- Office hours and rules
- Ring-ails and hunt groups
- Dial plans
- Dial-by-name directory
- Desktop, browser and mobile app
- Do Not Disturb
- Hot desking
- Presence monitoring
- Call monitoring - coach, barge, and monitor
- Virtual voicemail
- Internal messaging
- SMS
- Advanced call flows
- Historical reporting